

LOOM+ Knit WOVEN VINYL

PRODUCT WARRANTY



Product must be inspected prior to installation for visible defects or variation (colour, quality) to that ordered. Once installed, warranty will apply only to defective product. Any variations in product will be deemed to have been accepted if installed. A 10% colour variation from sample to supplied product is considered acceptable.

INSTALLATION:

This Limited Warranty covers material costs provided that such flooring is installed complying with LOOM+ Installation & maintenance guideline.

PROPER MAINTENANCE

- Most dirt comes from outdoors. Installing well suited doormats at the entranceways will prevent 80% of the potential dirt and moisture from entering the premises. To remain effective, doormats should be vacuumed daily.
- Legs on furniture, along with any angular edges or heavy weights should be placed on smooth protective pads to avoid damage to the flooring.
- Choose colour carefully based on where the flooring will be used.
- Never use acetone or polish on flooring.
- For daily cleaning, we recommend vacuum cleaning.

TERMS OF WARRANTY:

If a defect covered by this Limited Warranty is found within the warranty period, NFD will supply new flooring material of similar colour, pattern and quality to replace the defective area.

WARRANTY PERIODS:

Note: The warranty period will not be changed once a complaint has been recognized and resolved.

CLAIMS

- Warranty applies to original purchaser only
- Proof of purchase is required for all claims
- Claims for wear must show a minimum 1 inch diameter
- Guarantee is pro rated based on amount of time floor has been installed
- To file claim under warranty contact authorized dealer where product was purchased

EXCLUDED FROM WARRANTY

- Dissatisfaction or damage due to improper installation or maintenance.
- Damage caused by fire or burns, intentional abuse, flooding, construction or installation.
- Damage caused by vacuum cleaner beater bar, indentations or damage caused by improper rolling loads, caster wheels, chairs or other furniture without proper floor protectors and cuts from sharp objects.
- Surface scratches or scuffing.
- Shades from exposure to sunlight or due to use of rubber-backed mats.
- Loss of gloss.
- Minor shading, colour or texture differences between samples or printed colour photographs or illustrations and delivered product.
- If, prior to installation, this flooring is not acclimated to room temperature at job site between 24-48 hours and, if post-installation, such flooring is not continuously maintained at such temperature, this warranty is void.
- Loss due to loss of time, inconvenience, incidental expenses (such as telephone calls, labour and/or materials) incurred in the removal or reinstallation of the affected material, and any other incidental or consequential damages.