

ROVESWIM

RETURN & EXCHANGE FORM

Sometimes it just doesn't work out! Don't you worry! We at Rove are here to help you!
Please fill out the information below so that we may better assist you in making your Return or Exchange.
Return and exchanges must be made within **30 days** from the original receipt of item.

NAME _____

ORDER NUMBER _____

IS THIS A RETURN OR EXCHANGE? _____

REASON FOR RETURN or EXCHANGE

WE WOULD LOVE YOUR FEEDBACK! PLEASE LEAVE ANY ADDITIONAL COMMENTS BELOW!

STEPS to RETURN OR EXCHANGE:

1. Please make sure your item is in an unused & NEW condition with all original tags and packaging attached.
2. Please fill out and complete Rove Return/Exchange form.
3. Please mail back items to the following address using the UNITED STATE POSTAL SERVICE (USPS). Using other forms of shipping may result in a loss or delay of your return. We are not responsible for lost, stolen, or damaged items. We suggest saving all tracking and shipping details until your shipment has been received by our team.

ROVE SWIM RETURNS
PO BOX 342093
KAILUA, HI 96734

4. Once the item has been received and checked by our team, a return will be issued and an email confirmation will be sent. We submit the refund to your bank immediately. You will receive the funds from your refund in your account approximately 5–10 business days after the original refund.

EXCHANGES: Once we receive the item being exchanged Rove will issue you a store credit in the value amount of the item ordered. You may use this credit to repurchase your item via our online store. **Don't want to wait?** If you wish to receive your item before our team receives it or don't want to risk the item going out of stock, we suggest you order the item again and ROVE will issue you a refund once the unwanted item is received by our team.