



Online Return/Exchange Form

If you wish to return or exchange an item/s:

1. Please read our online returns and exchanges policy at www.thefrockshop.co.nz
2. Contact us on +64 4 902 7797 or email us at admin@thefrockshop.co.nz within 7 days of purchase to request a Return Authorisation Number (RAN). **Returns or exchanges will not be accepted without a RAN.**
3. Complete this form and return with your carefully packaged item/s to:

The Frock Shop
3 Margaret Road
Raumati Beach Village
Paraparaumu 5032

Please send by tracked courier service and retain proof of shipping. The item remains your responsibility until received by The Frock Shop. If you have any queries, please contact us on +64 4 902 7797 or admin@thefrockshop.co.nz

Your information:

Name	
Email	
Phone Number	
Order Number	
Payment Method Used	
Return Authorisation Number (RAN)	

Product Name / Style Code	Refund? (Please tick)	Exchange? (Please tick)	Reason for Return	Replacement style / colour / size if requesting exchange	Additional Information