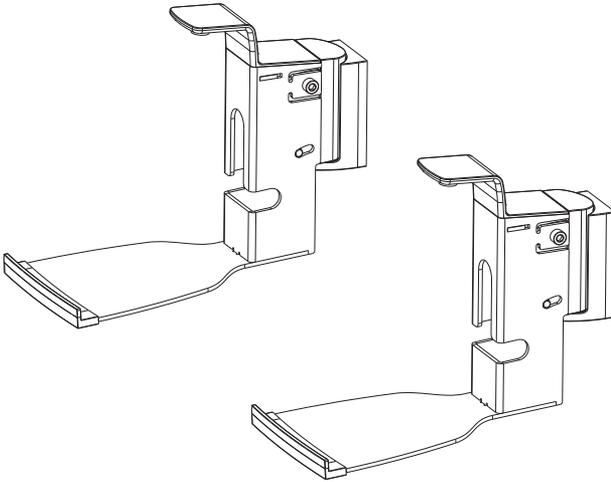


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## Wall Mount for SONOS PLAY 5 Brackets Repair Guide



**SKU: MOUNT-PLAY5W/MOUNT-PLAY5W-1/  
MOUNT-PLAY5B/MOUNT-PLAY5B-1**



[help@vivo-us.com](mailto:help@vivo-us.com)



[www.vivo-us.com](http://www.vivo-us.com)



1-800-371-5654

Please choose **ONE** of the following rework options:

## OPTION 1: SCREWS

### Included Hardware:

- 3X - M3 screws
- 3X - Ribbed M3 nut

### Tools Needed (Not included)

- Drill + 11/64" (4.3mm) drill bit
- Phillips screwdriver
- Utility knife
- Pliers (Optional)

### STEP 1

Remove your speaker from the mount. Place in a safe area away from rework. Remove rubber stopper.



### STEP 2

Holding the plastic stopper against the steel bracket, use a 11/64" (4.3mm) drill bit to drill out holes in the plastic stopper. Clean up any residual plastic shavings left on the mount.



### STEP 3

Use included M3 screws and ribbed M3 nut to attach the plastic stopper firmly in place. Be sure the ribs of the nut are facing towards the mounting plate. Applying pressure to the ribbed nut with your fingers (or using pliers if necessary to hold the nut in place), tighten the screw with a phillips screwdriver. The ribbed nut should draw down as you tighten the screw.



## STEP 4

Using a utility knife, trim the cylindrical nubs off the rubber stopper.



## STEP 5

Reinstall the rubber stopper to the plastic stopper.



## OPTION 2: EPOXY GLUE

Please follow the instructions on the back of the Epoxy package carefully.

We recommend purchasing the Gorilla Epoxy brand from the following marketplaces:

- Amazon (<https://www.amazon.com/Gorilla-Epoxy-Minute-ounce-Syringe/dp/B001Z3C3AG>)
- Walmart (<https://www.walmart.com/ip/Gorilla-Glue-Epoxy-Tube-85oz/17130340>)

**PLEASE NOTE:** A refund will be provided to compensate for the purchase of the epoxy.

## STEP 1

Carefully remove the speaker from the mount, then remove the mount from the wall bracket. Pull the rubber stopper off from the front of the mount.



## STEP 2

Pull the plastic stopper off from the front of the mount. Stopper may come off easier by lightly prying the bottom down to release the tabs.



## STEP 3

Clean off any remaining silicon adhesive from the mount and stoppers. A wooden popsicle stick or similar tool works well for this task.



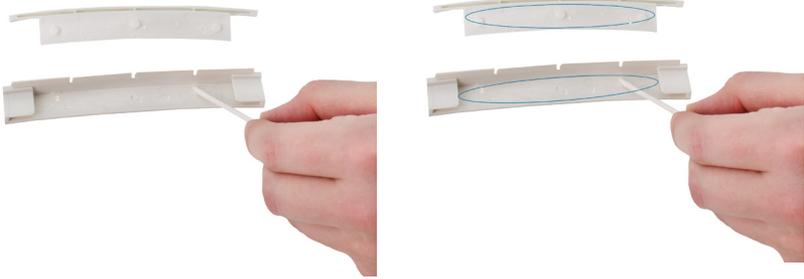
## STEP 4

In a small dish or other disposable surface, mix equal parts of 2-part epoxy for 30 seconds or as directed in the epoxy manufacturer's instructions. We recommend using a clear 2-part epoxy, such as epoxies available from Gorilla and Loctite (available at most major retail and online stores).



## STEP 5

Apply epoxy to plastic stopper and rubber stopper in the areas highlighted in the image.



## STEP 6

Press plastic and rubber stoppers back onto the mount and wipe away any excess. Allow epoxy to cure for at least 24 hours before reinstalling the speaker to the mount.



If you have any additional questions or concerns, please contact us.



[help@vivo-us.com](mailto:help@vivo-us.com)



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