



3/8 inch Cordless Drill

Instruction Manual

We've tried to make this manual useful, simple, and understandable.

Please read it carefully, and keep it safe for future reference.



WHAT'S INSIDE THIS MANUAL

THE ABC'S OF POWER TOOL SAFETY	4
Work area safety	5
Personal safety	6
Battery safety	8
Fast charger safety	9
Safety symbol meanings	10
TECHNICAL SPECIFICATIONS	12
INCLUDED ACCESSORIES & THEIR PURPOSES	14
HOW TO USE YOUR CORDLESS DRILL	15
How to turn the drill on or off	15
How to select the rotation direction	16
How to adjust the speed	17
How to switch gear speeds	
Simply slide the gear selector switch to the desired gear number:	17
How to adjust the torque	18
How to insert or change a tool bit	19
How to get the best results	20
How to drill wood & plastic	21
How to drill metal	21
How to drill masonry	22
How to remove or insert a battery	23
When to charge the battery	24
MAINTENANCE	25
TROUBLESHOOTING	26
Battery won't charge	26
Drill chuck problems	27
Locked trigger	27
Drill won't turn on	27
Screw won't catch wood	28

Drill bits fall out of the chuck	28
Drill overheats	28
Trouble selecting gear	28
CORDLESS DRILL LIABILITY	29
RESPONSIBLE DISPOSAL	29
WARRANTY	30
HOW TO CONTACT NOCRY	32

THE ABC'S OF POWER TOOL SAFETY

Read all safety warnings and instructions *before* using your cordless drill. They're pretty reasonable, and neglecting them may result in electric shock, fire, and/or serious injury. There are other (and much better) ways to get your adrenaline going.

Save this manual for future reference, review in between uses, and make sure that anyone who's going to test your new cordless drill has read and fully understood all the information in here as well.

In case this manual disappears into the black hole that all manuals seem to fall into, you can get a digital version of it at <https://nocry.com/pages/instructions>, or by letting us know at wecare@nocry.com.

So, let's get to it, shall we?

- ✓ **Only use your cordless drill for its intended use.** Would you use a screwdriver to hammer a nail? Exactly. A suitable tool will do a job a thousand times better and safer than one that wasn't designed for the task at hand.
- ✓ **Before doing any work on the cordless drill,** either tool change, maintenance, or during cleaning, transport and storage, **remove the battery.**
- ✓ **Only use original NoCry compatible 20V batteries and chargers.** See page 14 for more details.
- ✓ **Regularly check screw or drill bits for wear, cracks, or damage** before putting them into the chuck of your cordless drill.

- ✓ **Be careful when drilling long screws, nuts or bolts** as the tool can slide off the fastener head and cause you injury.
- ✓ **To keep your cordless drill well-maintained**, regularly check if any parts are misaligned, damaged or broken, or if there's anything else that might affect its performance. If you notice anything odd, definitely take it for repair **BEFORE** using it.
- ✓ **Work or repairs on any power tool should only be carried out by a professional.** It's best to leave the really serious stuff to a qualified repair technician who only uses original replacement parts.
- ✓ **Make sure that anyone using your cordless drill or servicing it is acquainted with this manual.** The exception to the rule are children and infirm people - they shouldn't be using your cordless drill even if they remember every word written here.

Work area safety

- ✓ **Keep your working area tidy and well lit.** Accidents are much more likely to happen in dirty, unorganized, or poorly lit workspaces and can be easily avoided with basic upkeep.
- ✓ **Your cordless drill isn't waterproof or splash proof.** Under no circumstances should you use it in the rain, spray with water, or be immersed in liquid or risk the danger of explosion or electrocution.
- ✓ **Do not operate your drill in dusty or explosive areas**, such as in the presence of flammable liquids or gases, for a very simple reason - power tools may create sparks which could ignite dust or fumes.

- ✓ **Secure any movable workpiece(s) you're working on.** A workpiece secured with suitable clamps or in a vice is much more likely to be steady and stay in place than one held by hand.
- ✓ **Keep children and bystanders away.** Distractions can easily cause you to lose control, so consider operating your power tools a solo venture. You'll catch up with everyone later, when you've made progress with your project.
- ✓ **If you absolutely *must* have children in the working area, ensure that they're always closely supervised by another, *responsible*, adult,** and do not interfere with your work.
- ✓ **Familiarize yourself with your local general rules of occupational health and safety.** The sooner you do that, the sooner you can start using your cordless drill.
- ✓ **Only use your cordless drill, accessories, tool bits, etc. in accordance with these instructions.** Use of the drill for anything other than its intended use could result in a hazardous situation, loss of limbs and or life *AND* voids your warranty (see page 28 for warranty details). In short, we really, really don't want you to have an accident. Really.

Personal safety

- ✓ **Eye, ear, and respiratory protection are a must** when operating your cordless drill. Do not underestimate the importance of personal safety equipment. You won't regret it.
- ✓ Only put **your finger on the trigger switch** when you are ready to start using the drill. Learn to *never* carry power tools with your finger on the power switch or trigger - it only invites accidents.

- ✓ **Hold your cordless drill by its insulated handle grip** when using in situations where the fastener or drill bit may come into contact hidden wiring.
- ✓ **Don't touch drill bits, screws or fasteners after using them at high speeds.** They get hot. Let them cool down first, or use suitable work gloves before handling.
- ✓ **Make sure you have a firm grip on your drill** - it's really powerful and has very fast moving parts.
- ✓ **Keep your fingers, hands, limbs, and any other body parts away from the moving tip and rotating parts.** If your tool can drill into a solid wall, just imagine what it could do to your digits.
- ✓ **Always wait until the cordless drill has come to a complete stop** before placing it down, changing the rotational direction, moving onto the next task, or inserting a drill bit.
- ✓ **Should the tool insert jam, release the trigger switch immediately** to stop the drill and get it sorted. The tool insert jams either when the power tool is subject to overload or it becomes wedged in the workpiece.
- ✓ **Before using your cordless drill, make sure there is nothing stuck in the chuck, and that the drill or screw bit is securely attached.** It moves fast. And it can ruin your day even faster, if you're not careful.
- ✓ **There is a dress code - stick to it.** Do not wear loose clothing or jewelry, and keep your hair, clothing and gloves away from any moving parts to avoid them getting caught.
- ✓ **Do not take unnecessary risks by trying to reach areas too far away to reach safely.** Keep proper footing and balance at all times - it'll help you keep control in unexpected circumstances.

- ✓ **Common sense is the best protection, isn't it?** Stay alert and take regular breaks. Exercise common sense, and do not operate your cordless drill when you're tired, under the influence of drugs, alcohol, or strong medication.

Battery safety

- ✓ **Only use original NoCry batteries.** Use of unoriginal batteries may lead to explosions. And who needs that?
- ✓ **The battery has built-in temperature-dependent overload protection:** When the load is too high or when the temperature goes above 158°F, the speed of the drill will automatically be reduced until it cools to within its normal temperature range.
- ✓ **Do not use or store your battery in temperatures below 32°F** so as not to cause the battery to drain prematurely.
- ✓ There is **no need to open the battery** itself, so don't bother. You risk the danger of it short-circuiting, being electrocuted and it will also void your warranty (see page 30). *Really* not worth it.
- ✓ **Hazardous vapors may be emitted from the battery if it's damaged.** If you smell fumes or feel other than your usual self, stop working, ventilate the area properly, and seek medical help. The vapors can irritate the respiratory system and are dangerous.
- ✓ **When a battery pack is not in use, keep it away from other metal objects** such as paper clips, coins, keys, nails, screws etc. Shorting the battery terminals may cause burns or a fire.
- ✓ **Under abusive conditions, liquid may leak from the battery;** stay well clear. Liquid from the battery may cause irritation or burns. If you've made accidental contact with it, make sure to wash the affected areas thoroughly with water. If liquid contacts eyes, seek immediate medical attention.

Fast charger safety

- ✓ Your fast charger is designed to **charge your batteries indoors only, and away from living areas**. Ideally, batteries should be charged on a bench in a workshop or garage. If you do not have such a space, charge your batteries away from people in an area of infrequent use, just in case anything should happen. Better safe than sorry.
- ✓ **Keep your fast charger away from any kind of liquid or moisture**, as we don't need to tell you - electricity and water don't mix.
- ✓ **If the battery pack is cracked or damaged in any way, do not insert it in the charger**. There is a danger of electric shock or electrocution.
- ✓ When charging multiple batteries, **always allow the charger to cool down before charging another battery**.
- ✓ **Do not abuse the cord of the fast charger**. Never use it for carrying or pulling anything, or forcefully unplug it. Keep the cord away from heat, oil, sharp edges or moving parts. Damaged or entangled cords increase the risk of electric shock.
- ✓ **Do not use the charger if it has been subjected to a heavy knock, dropped or otherwise damaged in any way**. Take the charger to an authorized service centre for a check or repair or contact us at wecare@nocry.com, and we'll sort it out ASAP.

NB! NoCry Work & Safety Gear and the manufacturing plant shall not be liable for any changes made to the tool, nor for any damage resulting from such changes.

Safety symbol meanings

These symbols are on your cordless drill for a reason - to keep you aware and safe. Please take them into account.



This cordless drill conforms with the North American safety standards.



Read the instructions before starting to use this cordless drill.



Do not throw this cordless drill out with regular waste, but dispose of it in the appropriate manner so it can be recycled. See page 29 for how to responsibly dispose.



This cordless drill is intended for indoor use only.



Exercise overall caution when operating your cordless drill.



This cordless drill has a thermal fuse rating of 266°F. Fuse will blow to protect your drill should this temperature be exceeded.



This cordless drill is Class II (double insulated).



Do not expose or immerse the battery to moisture, rain or water.



Do not burn or expose the battery to heat or open flames.



Do not throw this drill out with regular waste, but dispose of it in the appropriate manner so it can be recycled. See page 29 for how to responsibly dispose.



Battery has a max operating temperature of 122°F. This operating temperature should not be exceeded.



Li-Ion

Battery contains lithium ion. Do not dispose of batteries with household items. Return exhausted batteries to your local collection or recycling point.



This cordless drill contains parts that can be recycled and should be done so in accordance with proper disposal practices.

TECHNICAL SPECIFICATIONS





Model	NoCry NCD-30NM 20V Cordless Drill
Charging voltage	100-130V AC, 60 Hz
Rated voltage	20V
Motor type	Brushed*
Max torque	266 in lb
1st gear RPM	0-400 rpm
2nd gear RPM	0-1400 rpm
Chuck diameter	Adjustable up to 3/8in
Runtime	1.5 hours continuously no load, maximum rpm
Battery	Lithium-Ion 20V 1500mAh
Battery model	NBP-1.5 Ah
Battery max temp	122°F
Battery charging time	45 minutes
Total weight (main body and battery attached)	2.91 lbs

*It is normal to see little sparks when using the tool, especially when the motor brushes are brand new as they need to wear in. The amount of sparks will reduce once the tool has been through the "wear-in" period. See page 22 for why this happens.

INCLUDED ACCESSORIES & THEIR PURPOSES

These are the accessories you should find included in your cordless drill kit. If there's anything missing, let us know to wecare@nocry.com, and we'll sort it out ASAP.

	<p>1 Rechargeable 20V 1.5 Ah battery <i>(not included with bare tool)</i></p> <p>Rechargeable from 0 to 100% in approximately 45 minutes, and lasts for up to 200 charging cycles. Can be used with other NoCry cordless power tools. 4 LED light indicators show how much remaining charge is in the battery.</p>
	<p>1 Fast charger <i>(not included with bare tool)</i></p> <p>Charging station for your NoCry batteries only. LED lights show when the battery is fully charged. Charges 2 Ah worth of power per hour, meaning it will take 45 minutes to charge a 1.5 Ah battery, 1.5 hours for 3 Ah, and 2 hours for 4 Ah batteries.</p>

HOW TO USE YOUR CORDLESS DRILL

How to turn the drill on or off

Your cordless drill doesn't have an on/off switch as such. So...

To turn the drill on...

- ✓ Attach battery pack, choose the rotation direction (find a how-to on page 16), and lightly squeeze the variable speed trigger switch.



To turn the drill off...

- ✓ Release the speed trigger switch, and move the rotation direction switch to center position, or disconnect the battery pack.



The drill will not run unless the rotation direction switch is pushed fully to the left or right. Be sure to keep a firm grip of the drill when releasing the trigger, as you might experience slight kick-back.

Pro tip: Apply a little bit of counterforce in the opposite direction of kick-back when releasing the trigger.

How to select the rotation direction

To prevent gear damage, always let the drill come to a complete stop before changing the direction of rotation.

- ✓ To move the chuck in a forwards/clockwise direction, push the rotational direction switch to the **left** of the center position (if holding the drill in your right hand with the chuck facing away from you, use your index finger and push to the left).
- ✓ To move the chuck in a reverse/anticlockwise, push the rotational direction switch through to the **right** of the center position (if holding the drill in your right hand with the chuck facing away from you, use your thumb finger and push to the right).



There are directional arrows either side of the rotational direction switch to indicate forward/reverse.

NB! Cordless power tools **are always in operating condition**, which is why it is important to **push the rotational direction switch to the center position** when you aren't using the tool or are carrying it.

How to adjust the speed

Using your finger, apply light pressure on the variable speed trigger switch to turn the chuck in the selected direction. Further increase finger pressure on the trigger to increase speed. Hold the trigger down fully for maximum speed. Feel the power.

Pro tip: Line up your drill bit first so it 'bites' your screw or nut before lightly squeezing the trigger. This prevents your drill bit from wandering and damaging your screw head or work surface.

How to switch gear speeds

Simply slide the gear selector switch to the desired gear number:



Gear 1: screwdriver function - higher torque for heavy duty work or driving in screws, maximum speed 400 rpm.

Gear 2: drilling function - lower torque for lighter work or drilling holes, maximum speed 1,400 rpm.

How to adjust the torque

Your drill has 21+1 torque settings, indicated by numbers on the adjustment ring of the drill.

The higher the number on the ring, the higher the torque or twisting power delivered to the head of the drill.

To increase the torque, simply rotate the adjusting ring to the desired setting. Too easy.

It is very important not to over tighten certain types of screws. Softer materials aren't very forgiving, drive too deep and they can split; whilst harder materials can crack if you apply too much pressure. Know your material and know your torque settings. Start low and work your way up.



NB! No, this isn't a striped tie. It's the 'Drilling' symbol. Set your drill to this bad boy when you need to drill! This will cause your drill to automatically produce the maximum amount of torque depending on the speed gear you have selected.

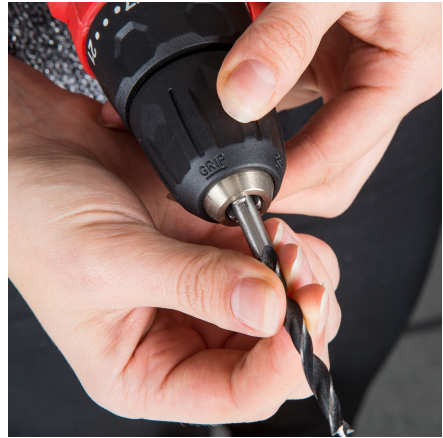
How to insert or change a tool bit

You can insert extension, adapter, screwdriver, masonry, and twist bits (up to 3/8 inches in size) into the chuck of your cordless drill. The drill shaft locks when the variable speed trigger switch is not pressed, making for quick, convenient and easy changing of the tool bit.

To insert a bit...



- 1.** Secure the drill in one hand and use the other hand to turn the chuck counterclockwise



- 2.** Insert the drill bit about 3/4" deep into the opening of the chuck, and tighten in a clockwise direction.

NB! Always double check that the drill bit is secure and the chuck tight before using the drill again.

How to get the best results

- ✓ We advise you begin by running the drill very slowly, using light pressure until you are certain you have the screw flush with the material and before pulling the trigger switch fully.
- ✓ When driving in screws, we advise that you wait until the screw is screwed in flush with the material and then release the trigger switch. This way the head of the screw does not penetrate the material - giving you that professional looking finish you want.
- ✓ You will extend the life of your bits and do much neater work if you always **put the bit in contact with the workpiece** (i.e. the piece of wood, concrete wall etc you are drilling into) *before* squeezing the trigger.



While working with the drill, hold it firmly with two hands, and apply moderate but steady pressure to the back of the drill **in a forward direction**. Too much pressure at too low a speed will cause the drill to stall. Too little pressure, and the bit won't cut the material as too much friction will cause the drill to slide, damaging the drill bit and your work surface.

How to drill wood & plastic

- ✓ Maintain enough pressure to keep the drill "biting".
- ✓ Use a "back-up" block of wood when drilling thin materials that are likely to splinter.
- ✓ For a cleaner hole, ease up the pressure just before the bit breaks through the wood and then complete the hole from the back side.
- ✓ Drilling pilot holes slightly *smaller* in diameter than the screw you plan to use can keep boards from cracking or splitting.
- ✓ Drilling a pilot hole slightly *larger* in diameter than the wood screw you want to use will make driving easier and avoid cracking the top board.
- ✓ If drilling wood using a twist bit, make sure to frequently pull out the drill bit to clear chips, dust or debris stuck in the bits flutes (the twisty metal sections of the drill bit), or it may cause your drill to overheat.

How to drill metal

There are two key general rules for drilling hard materials. Firstly, the harder the material, the greater the pressure you need to apply to the tool. Secondly, the harder the material, the slower the rotational speed needed.

- ✓ Only use perfectly sharpened HSS (high-speed steel) drill bits when drilling metal.
- ✓ Maintain enough pressure to ensure that the bit does not just spin in the hole as this will dull the bit and greatly shorten its life.

- ✓ If the hole to be drilled is fairly large, drill a pilot hole first, then enlarge it to the required size.
- ✓ Lubricate the tip of the bit occasionally with cutting oil (either sulfurized cutting oil or lard oil) except when drilling soft metals such as brass, aluminum, copper, or cast iron which should be drilled dry.

How to drill masonry

- ✓ Use a carbide-tipped masonry bits when drilling into brick, concrete, cinder block, mortar or stone, always.
- ✓ 'Softer' masonry materials (like brick) require less pressure, whilst 'hard' materials (such as concrete) will require much more even pressure to keep the bit from spinning, but not too much that you crack the brittle material. You want a smooth even flow of material dust.
- ✓ Before screwing larger, longer screws into hard materials, it is advisable to predrill a pilot hole with the core diameter of the thread to around 2/3 of the screw length.

NB: When drilling, you might notice sparks inside the vents of your drill. This drill has a brushed motor that uses carbon blocks to allow electricity to reach the rotating part of the motor shaft. This exchange is known to cause sparks at the interface point between the carbon brushes, especially when the motor brushes are brand new as they need to wear in. The amount of sparks will reduce once the tool has been through the "wear-in" period.

THE ABC'S OF NOCRY BATTERIES

Only original NoCry 20V lithium ion batteries can be used with your cordless drill, using other branded batteries are incompatible and can lead to injuries and pose a fire hazard.

How to remove or insert a battery

Place the drill on a flat surface and check the direction switch is in the centre position.

To remove a battery...



1. Hold the drill by the handle in one hand, and press and hold the unlock button with the other.



2. Gently slide the body of the tool away from the base of the battery.
There's no need to exert any unnecessary force as you can damage the battery power contacts.

To insert a battery...








1. Line the connectors of the battery up with the base of the drill handle.
2. Slide the tool and the battery towards each other. Ensure the contacts click.
3. Check the battery is securely attached to the drill before using again.

When to charge the battery

Despite coming partially charged out of the box, we recommend completely charging your battery **before** using your power tool for the first time.

The battery charge level indicators on the back of the battery tells you know how much charge remains in your battery. Simply press the charge indicator button to see how much juice you have left. The handy table below shows the charge level indicators in relation to how much battery remains.

Charge level indicator	Amount of charge remaining
	0-10%
	10-25%
	25-50%
	50-75%
	75-100%

The battery has a built-in safety shut off system that protects the tool preventing the voltage from falling below a certain level. This causes the LED lights to show two or three remaining charge levels - even though the tool is effectively flat. When this occurs, don't be alarmed, your tool and battery are fine - just charge the battery as normal.

We recommend not to use or store your battery in temperatures below 32°F so as not to cause the battery to drain

prematurely. A battery's charge will naturally dissipate over time and therefore its best to charge your battery again if not in use for a long period.

NB! Be on the lookout for when your battery pack nears the end of its lifecycle, which should be after 200 charging cycles, or 1-2 years of regular use. Should your tool start acting strange, it might be time to replace the battery. Please remember to properly dispose of the battery. See our 'responsible disposal' guide on page 29.

MAINTENANCE

Good news - there are no parts inside your cordless drill that require professional maintenance. All that's needed is some good old fashioned TLC - love your power tools and they will love you back.

For safety reasons and your overall peace of mind, we recommend having your drill given a once-over by an expert once every 12 months to ensure that it will continue to operate safely. We must mention that all (potentially deviating) national inspection and maintenance regulations must be observed.

How to clean your cordless drill

We've said this before and we will say it again: Before starting to clean your cordless drill, **remove the battery**.

For the most part, you'll face the issue of dust or dirt in or around the chuck and alien debris clogging the vents.

- ✓ **To clean the chuck and body** - simply wipe clean with a soft dry cloth.
- ✓ **To clean the vents** - visually check that there is nothing clogging the ventilation slots and use compressed dry air at low pressure to remove any debris and again wipe clean with a soft dry cloth.

NB! Do not use cleaning agents or solvents, as they may damage the plastic parts. In between cleanings, keep all safety devices, air vents, and the motor housing away from dirt, dust, and water as much as possible.

TROUBLESHOOTING

If these tips do not help solve the issue, or if you have any other questions or concerns (or just want to say hello), get in touch with us at wecare@nocry.com.

Battery won't charge

Possible solution 1: Firstly, check the fast charger is properly connected to the wall socket. And when putting your battery to charge, make sure that the battery clicks into the charger, like when changing the battery. The battery won't start charging unless there is a 'click'.

Possible solution 2: Don't use the battery to the point where it is completely flat. When the battery charge indicator shows one triangle (see page 24), take the battery out and place it to charge. Running a battery down to nothing will diminishes the life of the battery over time. Charging it as soon as the battery life runs low will ensure that the battery holds its charge for the maximum amount of time possible while in use.

Possible solution 3: To ensure that the batteries are being charged correctly, try to keep them at a temperature around 65–75 degrees Fahrenheit. They shouldn't be allowed to go below 60 or above 80°F. Charging outside this temperature range will shorten battery life, limiting the time the battery can hold its charge while in use. Do not use or store your battery in temperatures below 32°F

NB: Battery life will depend on usage, as it might be hours, days or weeks before the tool is used again. The included battery will hold its charge long enough for any novice or semi pro amount of use -whether to change a tire now and again and then stored away, or used professionally every day for hours at a time.

Drill chuck problems

Possible solution: Clean the anvil using a soft dry cloth with alcohol to get rid of any alien debris, dirt or oil that may obstruct the anvils movement. If the anvil is still unresponsive after thorough cleaning, you may need to replace your anvil. Taking it to your nearest repairman is your best bet, alternatively you can always contact us on wecare@nocry.com.

Locked trigger

Possible solution 1: Make sure the rotational direction button is not in the center position. Sounds like a straightforward solution, but sometimes it's the most obvious things that cause the most confusion.

Possible solution 2: Clean around the trigger thoroughly to remove any dirt or alien debris that may be blocking the trigger. If this doesn't help, then something internally could be preventing the trigger from moving. Meaning you will probably have to take your drill in for repair or contact us on wecare@nocry.com.

Drill won't turn on

Possible solution: Try re-inserting the battery pack. If this doesn't help, your batteries may be flat and you may need to charge them. Again, double check that the rotational direction button is not in the center position.

Screw won't catch wood

Possible solution: Make sure you have the correct drilling direction selected (see page 16 for how to do this). This will allow the drill bit to bite and grip properly.

Drill bits fall out of the chuck

Possible solution: Ensure bits are properly secured in the chuck - refer to page 18 for how to properly insert a bit.

Drill overheats

Possible solution: It is normal for the tool to get hot after extended use. However, be sure to take regular breaks to allow the drill to cool down. Run the drill for approximately three minutes at maximum speed with no load and clean and clear vents.

Trouble selecting gear

Possible solution: Lightly turn the chuck in either direction whilst holding the drill, and make sure the gear selector switch is properly pushed into position.

CORDLESS DRILL LIABILITY

This product is covered by an EU directive, valid since 01.01.1990, specifying that the manufacturer is only liable for products if all the parts originate from the manufacturer or are approved by them, and if the units are mounted and operated properly.

If accessories or spare parts from third parties are used, liability can be partially or completely inapplicable. So no using those shifty parts you picked up on the cheap. In extreme cases the responsible authorities can prohibit the use of the entire unit.

We recommend you always buy original parts and accessories as compliance with all safety regulations is guaranteed, meaning you are covered and protected. Another weight off your mind.

RESPONSIBLE DISPOSAL

This product has been marked with a symbol relating to removing electric and electronic waste.

This means that this product shall not be discarded with household waste but that it shall be returned to a collection system which conforms to the European Directive 2002/96/CE. It will then be recycled or dismantled in order to reduce the impact on the environment. Electric and electronic equipment can be hazardous for the environment and for human health since they contain hazardous substances.

The Waste Electrical & Electronic Equipment Regulations (WEEE) requires that any product showing this marking must not be disposed of with other household or commercial waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate any such product from other waste types and recycle it responsibly at your local facilities. Check with your local authority, recycling centre or retailer for recycling advice. Don't just chuck it in the trash or leave out on the street.

WARRANTY

All NoCry products are inspected and tested to ensure their quality before leaving the factory. If you're not happy with your NoCry product, please contact us within 30 days of receiving it at wecare@nocry.com to return it for free for a replacement product or to receive a full refund. The choice is yours.

Each NoCry electric product is warranted to be free of defects in material and workmanship for the period of FOUR years from the date of original purchase. Warranty does not cover normal wear and tear, abuse, altered products, modifications, and products that have been repaired or attempted to be repaired by others than NoCry. At NoCry's discretion, a defective product will be repaired or replaced.

This warranty gives you specific legal rights, but may be superseded by any other rights or warranties in effect, which may vary from state to state (or based on your local jurisdiction). If you think you might have a defective product, please contact us at wecare@nocry.com. Our customer care team will be happy to help and start the (free) procedure to determine whether your product is defective.

NoCry's warranty applies to ONLY products being sold by Authorized Resellers. We regretfully will not provide any warranty for products sold by any other sources. Proof of purchase will be required to obtain warranty. Please review the warranty carefully, and contact us if you have any questions.

HOW TO CONTACT NOCRY

We're glad to have you join the NoCry community, and we hope you are happy with your new NoCry Cordless Drill. If you have any questions or concerns, let us know by emailing **wecare@nocry.com**.

We'd also love to connect with you via social media. You can find us on Instagram, Facebook and Pinterest by searching "NoCry Work & Safety Gear".

Thumbs up or thumbs down for your experience with your NoCry cordless drill?



If this is your response, know that at NoCry, we try to treat everyone like we'd treat our own mom. On her birthday, no less. So **please let us know what went wrong by sending us an email at wecare@nocry.com**. We'll be on the case right away.



If you're happy with your purchase, why not spread the word to others who are looking for a cordless drill AND **help us serve you better and grow as a company**, by leaving a review on Amazon? To leave a review, go to Amazon > Orders (top menu) > Write a product review. Or search for the NoCry cordless drill on Amazon, and leave your review that way.