

Name	Order Number	Order Date

KATCH ME

RETURNS

QTY	ITEM CODE	SIZE	REFUND (tick)	REASON CODE	EXCHANGE (tick)	NEW SIZE	NEW COLOUR	REASON CODE FOR RETURN
								1. Item(s) are too Big
								2. Items(s) are too Small
								3. Incorrect item/size received
								4. Looks different to image on website
								5. Faulty
								6. Unsuitable
								7. Poor Quality
								8. All okay, decided not to keep.
								9. Other

RETURN PERIOD

If you change your mind, you can return unwanted items to us

within **14 days** for a refund. The return period starts from the day you receive all items in your order.

***Please note Returns will be processed 5-10 working days**

HOW TO RETURN

1. Complete this form and put it in your parcel for return
2. Create your UK returns label on our website at <https://www.katchme.com/pages/return-policy>
3. Print and attach your shipping label onto the closed parcel.
4. Send it with your local Royal Mail courier.

For all international returns please see our website at <https://www.katchme.com/pages/return-policy>